PRO-AI-AGENT

TO GROW YOUR BUSINESS WITH INTELLIGENT SOLUTIONS | IT & AI SERVICES

AI agent deployment action plan

Retail Stores & Boutiques

Boutiques, specialty grocers, specialty stores: the AI agent answers customers, manages stock and engages your clientele to bring every shopper back.

The challenges we address

- Repetitive customer questions about products and availability
- Stockouts and overstock
- Retaining customers against online giants

Overview

1	**Days 1-30**	**Foundations & quick wins**	60% of customer questions handled automatically
2	**Days 31-60**	**Core business automations**	30% fewer stockouts
3	**Days 61-90**	**Integrations & optimization**	10 to 15% more repeat visits
4	**Months 4-6**	**Scale & intelligence**	Higher average basket
5	**Months 7-12**	**Autonomy & growth**	An omnichannel experience on par with big brands

1

DAYS 1-30

Foundations & quick wins

Goal : Set up a secure infrastructure, connect the agent to your messaging tools, train your team and deliver the first high-impact automations.

⚙ Common foundation

- **Kick-off workshop & process audit** — Mapping of your repetitive tasks, identification of quick wins and prioritization with your PRO-AI-AGENT project manager.
- **Dedicated VPS creation, deployment & configuration** — Private server sizing, hosting region selection, domain name, automatic backups and monitoring. Your data stays yours.
- **Ubuntu system security hardening** — Non-root user, key-only SSH access, firewall, brute-force attack protection, automatic security updates and log monitoring.
- **AI agent harness installation & configuration** — Setup of the agent's runtime environment, skills, permissions and action logging.
- **Connection to the LLM of your choice** — OpenAI, Anthropic, Google Gemini, Alibaba (Qwen) or lower-cost Chinese LLMs: secured API keys, spending caps and a fallback model.
- **Agent connection to your messaging apps** — Telegram, WhatsApp, Signal, email or others: you talk to your agent like a colleague, right from your phone.
- **Agent memory setup** — Specialized or open-source tools depending on your budget and the project manager's recommendations: long-term memory, company knowledge base, documents and procedures.
- **Team training** — Getting started with the tools, how to phrase a request, delegate a task, approve an action, plus security best practices to start automating daily work.

🛍️ Industry automations

- **Customer service via messaging** — Product availability, hours, returns and exchanges, 24/7.
- **Product reservation & hold** — Customers reserve an item and pick it up in store.
- **Daily sales report** — Sales, average basket and top products every evening.

🎯 **Target outcome :** 60% of customer questions handled automatically

2

DAYS 31-60

Core business automations

Goal : Automate the most time-consuming daily processes of your business and anchor new habits within the team.

⚙ **Common foundation**

- **Bi-weekly performance review** — Conversation analysis, instruction tuning and enrichment of the agent's memory.
- **Advanced training** — The team learns to create routines and scheduled tasks on its own, no technical skills needed.
- **LLM cost tracking** — Usage report and budget alerts to keep spending under control.

🛍️ **Industry automations**

- **Stock & restock alerts** — Per-product thresholds and draft supplier orders.
- **Loyalty & personalized offers** — Points, birthdays and targeted promos via messaging.
- **Product descriptions & content** — Descriptions and social media posts.
- **Staff scheduling** — Schedule distribution and replacement management.

🎯 **Target outcome :** 30% fewer stockouts

3

DAYS 61-90

Integrations & optimization

Goal : Connect the agent to your business software, make end-to-end workflows reliable and measure the first return on investment.

⚙ **Common foundation**

- **Quarterly security audit** — System patches, API key rotation, backup restore test.
- **Model selection optimization** — Smart routing between premium and low-cost models depending on each task's complexity.
- **90-day ROI review** — Hours saved, revenue generated and priorities for the next semester.

🛍️ **Industry automations**

- **POS & inventory integration** — Real-time stock sync between store and agent.
- **Click & collect** — Orders via messaging with in-store pickup.
- **Customer review requests** — Automatic review requests after purchase.

🎯 **Target outcome :** 10 to 15% more repeat visits

4

MONTHS 4-6

Scale & intelligence

Goal : Move from task automation to intelligent management: specialized agents, forecasting, dashboards and compliance.

⚙ Common foundation

- **Multi-agent architecture** — Specialized agents (sales, operations, admin) coordinated by a main agent.
- **Compliance & data protection** — Data policy review (Quebec Law 25, PIPEDA, GDPR depending on your market), access logs and consents.
- **Power-user training** — Your internal champions become autonomous in evolving the automations.

🛍️ Industry automations

- **Seasonal sales forecasting** — Purchasing adjusted to trends and seasons.
- **Conversational personal shopper** — Product recommendations based on customer taste.
- **Margin analysis by category** — Identifying the most and least profitable products.

🎯 **Target outcome :** Higher average basket

5

MONTHS 7-12

Autonomy & growth

Goal : Turn AI into a lasting growth lever: new revenue streams, replicating the model and a year-2 roadmap.

⚙ Common foundation

- **Annual ROI & KPI review** — Full measurement of time savings, revenue and service quality over 12 months.
- **Full security audit & upgrade** — Infrastructure review, server and model upgrades to the latest generations.
- **Year-2 roadmap** — New automations, new channels and growth targets defined with your project manager.

🛍️ Industry automations

- **Launching online sales** — Online store connected to the agent and your stock.
- **Multi-store management** — Stock transfers and centralized management.
- **Year-2 roadmap** — New channels and new product lines.

🎯 **Target outcome :** An omnichannel experience on par with big brands

Ready to launch your action plan?

Get a personalized plan and a free quote within 24 hours.

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Target outcomes are indicative goals; they are adjusted during the initial audit according to your situation. The plan is customized by your PRO-AI-AGENT project manager.