PRO-AI-AGENT

TO GROW YOUR BUSINESS WITH INTELLIGENT SOLUTIONS | IT & AI SERVICES

AI agent deployment action plan

🚚 Logistics, Transport & Distribution

In logistics, every minute of delay costs money. The AI agent tracks shipments, keeps clients informed, coordinates drivers and automates paperwork.

The challenges we address

- "Where is my delivery?" calls
- Driver coordination and unexpected events
- Shipping documents and proof of delivery

Overview

1	**Days 1-30**	**Foundations & quick wins**	50% fewer tracking calls
2	**Days 31-60**	**Core business automations**	Incidents handled 2x faster
3	**Days 61-90**	**Integrations & optimization**	40% less administrative processing time
4	**Months 4-6**	**Scale & intelligence**	Lower transport cost per delivery
5	**Months 7-12**	**Autonomy & growth**	Predictable operations and flawless customer service

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DAYS 1-30

Foundations & quick wins

Goal : Set up a secure infrastructure, connect the agent to your messaging tools, train your team and deliver the first high-impact automations.

⚙ Common foundation

- **Kick-off workshop & process audit** — Mapping of your repetitive tasks, identification of quick wins and prioritization with your PRO-AI-AGENT project manager.
- **Dedicated VPS creation, deployment & configuration** — Private server sizing, hosting region selection, domain name, automatic backups and monitoring. Your data stays yours.
- **Ubuntu system security hardening** — Non-root user, key-only SSH access, firewall, brute-force attack protection, automatic security updates and log monitoring.
- **AI agent harness installation & configuration** — Setup of the agent's runtime environment, skills, permissions and action logging.
- **Connection to the LLM of your choice** — OpenAI, Anthropic, Google Gemini, Alibaba (Qwen) or lower-cost Chinese LLMs: secured API keys, spending caps and a fallback model.
- **Agent connection to your messaging apps** — Telegram, WhatsApp, Signal, email or others: you talk to your agent like a colleague, right from your phone.
- **Agent memory setup** — Specialized or open-source tools depending on your budget and the project manager's recommendations: long-term memory, company knowledge base, documents and procedures.
- **Team training** — Getting started with the tools, how to phrase a request, delegate a task, approve an action, plus security best practices to start automating daily work.

🚚 Industry automations

- **Self-service shipment tracking** — Clients get their delivery status via messaging, 24/7.
- **Quote requests** — Shipment details collected and quote prepared.
- **Daily operations report** — Completed deliveries, delays and incidents every evening.

🎯 **Target outcome :** 50% fewer tracking calls

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DAYS 31-60

Core business automations

Goal : Automate the most time-consuming daily processes of your business and anchor new habits within the team.

⚙ Common foundation

- **Bi-weekly performance review** — Conversation analysis, instruction tuning and enrichment of the agent's memory.
- **Advanced training** — The team learns to create routines and scheduled tasks on its own, no technical skills needed.
- **LLM cost tracking** — Usage report and budget alerts to keep spending under control.

🚚 Industry automations

- **Driver coordination via messaging** — Assignments, last-minute changes and confirmations.
- **Proof of delivery** — Photos, signatures and timestamps collected and archived.
- **Incident & claims management** — Damage, delays: opening and tracking claims.
- **Warehouse stock alerts** — Thresholds, replenishment and cycle counts.

🎯 **Target outcome :** Incidents handled 2x faster

3

DAYS 61-90

Integrations & optimization

Goal : Connect the agent to your business software, make end-to-end workflows reliable and measure the first return on investment.

⚙ Common foundation

- **Quarterly security audit** — System patches, API key rotation, backup restore test.
- **Model selection optimization** — Smart routing between premium and low-cost models depending on each task's complexity.
- **90-day ROI review** — Hours saved, revenue generated and priorities for the next semester.

🚚 Industry automations

- **TMS / WMS integration** — Sync with your transport and warehouse systems.
- **Automated documents** — Bills of lading, invoices and customs documents generated automatically.
- **Fleet maintenance tracking** — Service reminders, inspections and renewals.

🎯 **Target outcome :** 40% less administrative processing time

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MONTHS 4-6

Scale & intelligence

Goal : Move from task automation to intelligent management: specialized agents, forecasting, dashboards and compliance.

⚙ Common foundation

- **Multi-agent architecture** — Specialized agents (sales, operations, admin) coordinated by a main agent.
- **Compliance & data protection** — Data policy review (Quebec Law 25, PIPEDA, GDPR depending on your market), access logs and consents.
- **Power-user training** — Your internal champions become autonomous in evolving the automations.

🚚 Industry automations

- **Volume forecasting** — Anticipating peaks to adjust fleet and staff.
- **Route optimization** — Consolidation and routing recommendations.
- **Client dashboards** — Performance indicators sent automatically to your clients.

🎯 **Target outcome :** Lower transport cost per delivery

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MONTHS 7-12

Autonomy & growth

Goal : Turn AI into a lasting growth lever: new revenue streams, replicating the model and a year-2 roadmap.

⚙ Common foundation

- **Annual ROI & KPI review** — Full measurement of time savings, revenue and service quality over 12 months.
- **Full security audit & upgrade** — Infrastructure review, server and model upgrades to the latest generations.
- **Year-2 roadmap** — New automations, new channels and growth targets defined with your project manager.

🚚 Industry automations

- **Predictive maintenance** — Early detection of breakdown risks.
- **Carrier partner management** — Tenders and subcontractor performance tracking.
- **Year-2 roadmap** — New routes, new clients, new capacity.

🎯 **Target outcome :** Predictable operations and flawless customer service

Ready to launch your action plan?

Get a personalized plan and a free quote within 24 hours.

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Target outcomes are indicative goals; they are adjusted during the initial audit according to your situation. The plan is customized by your PRO-AI-AGENT project manager.